



## The Wyvern Health Partnership Practices

Hawthorn Medical Centre, Lawn Medical Centre, Merchiston Surgery, Old Town Surgery & Priory Road Medical Centre have noticed over the last few months increasing number of patient contacts and demand of services.

We are extremely proud that during the pandemic we were able to also deliver the Covid vaccination programme whilst continuing to provide appointments and maintain quality of care and services for our patients. We wish to express our appreciation for the support we were shown during this time.

During the last year we have successfully developed the Wyvern Health Partnership Primary Care Network (PCN) which has enabled us to employ additional roles to support our Primary Care services.

These roles include Pharmacists, Pharmacy Technicians, Physiotherapists, Social Prescribers, Mental Health Practitioner, Dietician & Care Co-ordinator.

We are also engaging in supporting local community services that are enabling patients to manage their health and wellbeing.

Whilst we are all doing our very best to accommodate the increased number of contacts from patients, the surgeries do not have an infinite number of resources available. Despite these challenges, we are doing our very best to maintain the quality of care we have always provided to our patients.

Please see on the right a picture of the NHS GP Iceberg.

The tip of the iceberg shows the work of a GP practice the media and patients see. The rest of the picture shows a snapshot of the great work the Practice team are delivering 'behind the scenes.'

